

WAIS Inc.

Wide Area Information Servers
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FAX Cover Sheet

Date: May 1, 1995

To: Chris Younger

FAX: 415 493-6811

Phone: 415-493-9300

From: Brewster Kahle

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Pages Transmitted (including cover sheet): 3

Remarks:

WAIS *Inc*

Wide Area Information Servers

April 20, 1995

America Online, Inc.
David Kaiser
Vice President, Websoft Projects
8619 Westwood Center Drive
Vienna, Virginia 22182

Dear David:

This letter is to confirm our oral understanding regarding the expenditures made by America Online, Inc. ("AOL") on behalf of and for Wide Area Information Servers, Inc. ("WAIS") during the pendency of the negotiations and due diligence period of AOL's potential acquisition of WAIS. It is my understanding, and your signature below confirms that it is also your understanding and that you as AOL's representative agree, that AOL will not require WAIS to reimburse and hereby waives its right to collect the moneys spent by AOL for wiring and other infrastructure upgrade expenses for WAIS's current facilities, AOL's or Websoft's staff time, literature, and contacts with customers, regardless of the outcome of the current negotiations between AOL and WAIS. It is also our mutual understanding that, in the event the contemplated merger transaction between AOL and WAIS does not close, AOL will be permitted to remove any of the furniture or computer equipment it owns from the WAIS facilities, provided such removal does not disrupt WAIS's normal business operations. WAIS acknowledges that AOL does own the equipment and furniture mentioned in the foregoing sentence, and that the foregoing sentence does not limit AOL's ownership rights in such furniture or equipment.

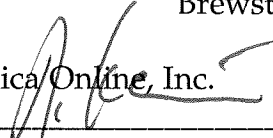
Please confirm this understanding by signing where indicated below.

Sincerely,



Brewster Kahle

Agreed: America Online, Inc.



By: David Kaiser

Its: Vice President, Websoft Projects